

Aladdin eToken PKI Client ReadMe

Version 4.5 GA

Release Date: June 2007

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 This document contains last minute information about the eToken PKI Client GA release. We recommend reading the eToken PKI Client 4.5 Reference Guide before implementing the solution.

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1. Support

If you have any questions regarding this package, its documentation and content or how to obtain a valid software license you may contact your local reseller or Aladdin's technical support team:

Country / Region	Telephone
USA	1-212-329-6658 1-866-202-3494 etoken.ts.us@aladdin.com
EUROPE: Austria, Belgium, France, Germany, Italy, Netherlands, Spain, Switzerland, UK	00800-22523346
Ireland	0011800-22523346
Rest of the World	+972-3-9781299

You can submit a question to the Aladdin eToken technical support team at the following web page:

http://www.aladdin.com/forms/etoken_question/form.asp

Website:

<http://www.aladdin.com/eToken>

2. Licensing

The use of this product is subject to the terms and conditions as stated in the End User License Agreement.

3. Default Password

All eTokens are shipped from our factory with a default password (PIN) 1234567890. The end user must enter this default password the first time s/he logs on to eToken and then change it to a secure personal password.

4. Known Issues

This section lists known issues in this release.

Number	Description	Solution/Workaround
	NG-Flash Partition Application does not support 64 bit OS.	
	When working with EFS using on-Token-certificate, the EFS certificate must be Smart Card Logon enabled. This is an MS limitation.	
10655	In eToken Properties, running on Windows Vista, when closing the change password window (in Simple or Advanced view) the application stalls for a few seconds.	
11189	When uninstalling PKI Client, running on Windows Vista, the uninstall process stops to notify the user about processes that need to be shut down in order to complete the uninstall process. This includes processes that are not related to PKI Client.	User should ignore this and continue with the uninstall process
11613	If you install GINA 2.5, create a profile and then try to uninstall eToken PKI 4.5 by right clicking on the .msi file, the process locks the computer.	

Number	Description	Solution/Workaround
11646	If you invoke eToken Properties as a non-admin user, you cannot set the Initialization Parameters (Advanced -> Initialize token -> advanced button) due to lack of access rights (Vista UAC)	
11754	On windows Vista, an administrator password request is prompted (UAC) when a local Administrator user launches the eToken Properties.	This behavior is the result of the security permission required in Windows Vista.
11128	In some complex installation scenarios eToken is not recognized and the OS forces a manual installation.	From the Windows Plug and Play window, browse to the device driver folder (%Windir%/System32/Setup/Aladdin/eToken) and select aksup.inf.
11671	Attempting to uninstall eToken PKI Client 4.5 on a terminal server via Remote Desktop Protocol (RDP) fails as the PKIMonitor.exe process doesn't close.	The PKIMonitor.exe should be terminated manually on the server
11579	Working with connected eToken Virtual, if you launch eToken Properties from the system tray icon menu, click the Generate OTP button, the password is not generated.	Generate OTP only via the system tray icon menu
11752	On Windows Vista, when you open eToken Properties from the system tray icon, the User Account Control (UAC) prompts you to select "Allow."	
11749	If you change the name of a connected eToken Virtual file (.etv), the application fails.	Do not change the name of a connected eToken Virtual file.
11657	When running the initialization process in	

Number	Description	Solution/Workaround
	eToken Properties, a warning message about losing all content appears. If you press OK while the initialization progress bar is running and press enter, a second warning message appears. If you press enter again a second initialization process is launched and eToken Properties crashes.	
11737	In Windows Vista, when importing a certificate for the first time into the eToken via the MS Cert Store (PFX certificate), the PKI client process will react only after a few minutes due to MS bug.	In order to eliminate the waiting period in the first occasion of certificate import you should open the certificate for view via IE. This will cause the import process to start immediately.
9316	When unlocking a locked eToken the new password provided still needs to match the Password Quality rules	
11795	On Windows 64 bit OS Upgrade from eToken PKI Client 4.0 to eToken PKI Client 4.5 is not supported	Uninstall eToken PKI Client 4.0 product on 64 bit OS prior to installing eToken PKI 4.5
10081	Upon initialization via eToken Properties, if a random initialization key is selected, no warning message appears notifying the user about the inability to re-initialize the token in the future.	
11827	In some sporadic case when disconnecting the eToken from the USB port the certificates that are on the eToken are still shown in the certificate store.	
11831	In some non-English environment eToken Virtual cannot be connected by	

Number	Description	Solution/Workaround
	double clicking it if it resided in a folder with non-English name	
11832	eToken PKI Client on-line help has non-accurate explanation in the 'Copy user certificates to a local store' option of	The correct explanation can be found in the reference guide.